

From: [Hickle, Jeff/FAY](#)
To: [Pemberton, Layne](#)
Cc: [Miller, Mayo/Fay](#); [Luther, Tim/FAY](#); [Weeks, Greg/FAY](#); [Vinson, Thom/FAY](#)
Subject: 14 September, 2017 - Fayetteville Paul R Noland WWTP (AFIN #72-00781, AR0020010) SSO Overflow
Date: Friday, September 15, 2017 9:06:54 AM

Good morning Mr Pemberton,

I wanted to share with you that on Thursday 14, September 2017 at the Paul R Noland WWTP Operators became aware that periodically between the times of 22:35 (09/13/17) to 01:20 (09/14/17) the influent pump station (IPS) wet-well surface level reached high enough elevations that partially treated process water backed-up out of and pooled around four facility drains. Shortly after the 01:20 hour the SSO's ceased as the wet-well level dropped to within full containment as collection system flows gradually slowed to within IPS pump settings at that time. Facility Operators have determined that SSO were caused by Operator error of pump operation at the time of SSO occurrence; actions have been taken to prevent a similar high level wet-well incident from re-occurring.

Total discharge volume is estimated to be approximately 45,000 gals of partially treated process water.

The total SSO volume occurred onto facility grass and drives, no volume of water left the facility. No adverse environmental impacts have been observed and none are expected.

A Notification Reports for this discharge (Confirmation #'s below) has been electronically submitted.

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If you have any addition questions or concerns please don't hesitate to contact me.

Best Regards
Jeff Hickle

CH2M

Environmental Projects Specialist

(479) 445-5676

jeff.hickle@ch2m.com